



No-Show Policy

Heartland Dermatology requests a 24-hour notice if you are unable to make your appointment. This allows us to best serve our patients who may have to wait longer to be seen because of a time slot being occupied and then going unused. We understand your time is valuable and that changes may occur with little notice. To efficiently serve all of our patients we kindly request a 24-hour notice for all cancellations. This provides us enough notice to offer your valuable appointment time to another patient.

Patients who fail to show for their scheduled appointment will be issued a no-show fee. Courtesy reminders, calls, or emails are attempted 24-72 hours before your appointment. Please understand that if you no-show your appointment, you will be billed a no-show fee as listed below. This fee is not covered by your insurance, and it will be your responsibility to pay.

- Medical Visit: \$50
- Cosmetic Visit: \$75
- Surgical Visit: \$100

We require payment on this charge before any future appointment can be made.

Due to the increasing demand for appointments, we enforce this policy to give each one of our patients the best service.

Heartland Dermatology understands that urgent extenuating circumstances can arise that may prevent you from fulfilling your appointment with us. In an event of this nature, please contact our office at 316-612-1833 to discuss possibly waiving the fee.

Signature of Patient or Responsible Party

Date

Printed Name of Patient or Responsible Party

Relationship to Patient

Signature of Witness

Printed Name of Witness